

# Roundstone Surgery

## ONLINE SERVICES AT ROUNDSTONE SURGERY



[Excel Report \(click here for full dataset\)](#) Number of Responses: **53**

### ONLINE SERVICES AT ROUNDSTONE SURGERY

**Do you currently use our on-line services (SystemOnline)?**

YES **66%**

NO **32%**

**If yes, for what reason?**

Book appointments **50%**

Cancel appointments **32%**

Request repeat medication **50%**

View Summary Care Record **7%**

**If no, please can you tell us why?**

don't wish to **13%**

find it too complicated **3%**

doesn't do what I want to do **7%**

**What services would you like to see on-line?**

viewing test results **75%**

booking ANY appointment **66%**

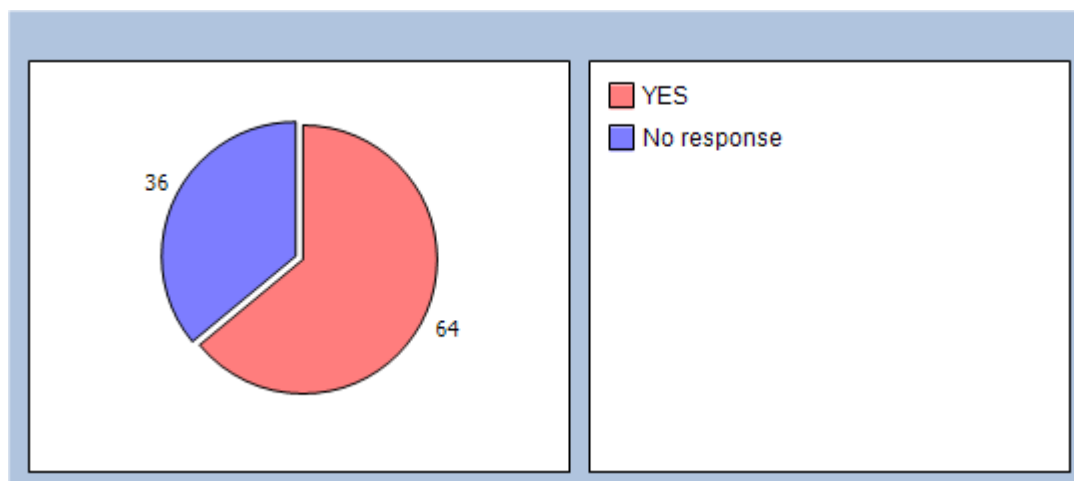
viewing full medical records **52%**

**If you are a regular user, do you find this service reliable?**

YES **64%**

NO **0%**

No response **36%**



**If you use this service, do you find it easy to use?**

YES **62%**

NO **3%**

**Do you have any comments about our on-line services?**

**Do you receive text (SMS) message from the surgery?**

YES **73%**

NO **24%**

**If yes, do you find this service useful?**

YES **73%**

NO **1%**

**Would you like to receive text messages more?**

for reminders when you are due a review **64%**

flu vaccine reminders **43%**

test results **67%**

**Do you have any comments about the text service provided by the surgery?**